



The Trumpet

A Membership Publication of the Southwestern New Hampshire District Fire Mutual Aid System, Serving New Hampshire, Vermont and Massachusetts



From the Coordinator's Desk

by Paul Szoc, MAC1

We will never forget the horrific events of September 11, 2001. We have all been affected by this tragedy in one way or another. It really makes you think and reflect on the value of your life.

My thoughts and prayers continue to be with the fire, police, medical and communication personnel who worked so hard in the rescue and recovery operations in New York, Pennsylvania and Virginia. I would like to express my deepest sympathies and condolences to the families and friends of NYPD, NYFD, NY Port Authority and the civilians who lost their loved ones on this tragic day.

These events have changed the way public safety professions are viewed. American citizens will demand services and professionalism from all phases of public safety. Average citizens will rethink their priorities and be willing to fund public safety projects to know they will be safer. As citizens we have grown and are prouder Americans.

At this time I would like to thank everyone who assisted in the Memorial Service to honor our fallen brothers and sisters. A donation of \$1,655.66 was made to the American Relief Fund from the Memorial Service on September 18th.

To all who have chosen to work in public safety, either as career professionals or as volunteers: May God bless you always!

FLAGPOLE DEDICATED TO FALLEN FIREFIGHTERS AT BELLOWS FALLS ANNUAL FIREMEN'S PARADE



During the Annual Bellows Falls Firemen's Parade on October 14, 2001, the Bellows Falls Firefighters' Association dedicated a flagpole and park in memory of Firefighters Terry Brown and Dana Fuller who were killed in the line of duty on December 29, 1981. The flagpole and park are located at the site of the tragic fire that occurred in 1981. The ceremony was attended by family, town officials, Bellows Falls Fire and Police Departments and neighboring fire departments, and honor guards, including Chief John Wood of Hartford, Vermont, Chief of the Bellows Falls Fire Department in 1981.

See additional photo on page 12.



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“ONLY IN VERMONT”



Brattleboro Fire Chief, Dave Emery, hugged retiring Brattleboro Police Chief, Dick Guthrie, at a retirement party held at the American Legion hall in Brattleboro on August 28.

Guthrie retired after more than 40 years in law enforcement in the Brattleboro area, and thanks all area of “K.M.A.” who have given assistance over the last 40 years. More than 400 family members, friends, citizens and fire and police personnel attended the party.

ATTENTION ALL EMS DEPARTMENTS

We're betting that like us, you have good equipment that you just don't need/use anymore! MarlHarris Ambulance Squad is looking to host an

EMS EQUIPMENT SWAP/YARD SALE

early in the new year.

This is your chance to trade/sell all that good “stuff” and to give another squad the chance to make use of your great bargain! If you think you might like to be involved, please get in touch soon so we can get an idea of the interest out there. Or, if you simply want more information, contact any MarlHarris Officer, call/fax us at 876-3382 or email us at marlharris@cheshire.net.

Training Announcement

EMT Basic Course begins 1/7/02 in Marlborough.

Limited space remaining! Course to be held every Monday evening, plus one Saturday each month through June.

For information or to register:

Contact Phylis Manning—Phone: 876-4905; Fax: 876-4836; E-mail: pmmanning@monad.net.

MEADOWOOD FIRE SCHOOLS

The Meadowood County Area Fire and Training Center completed the 2001 training year November 10, 2001. The training center continues to offer “hands-on training” to the local and area fire departments. The Meadowood Fire Department wishes to thank all departments that sent firefighters to schools this year.

Please take a few moments to reflect on the Meadowood Training Center, especially in the area of courses your department wishes to see offered at Meadowood. The past two years, Meadowood has offered a variety of courses and found many of them had to be cancelled from lack of sign-up registration. Again, think over what your needs are and contact Chief Robert Crowell or Assistant Chief Winston Wright. The planning for the coming year is in progress and Meadowood will publish the 2002 schedule in January for the entire year.

Many departments have indicated a need for year-round classes. Is it time for Meadowood to consider monthly classes? Let us know how you feel. Meadowood would schedule courses in SCBA five times a year

(example: February, April, May, September, November).

This fall a FF 1A & 1B course began in September and 27 people signed up for the 1A section sponsored by Meadowood through a grant from Fire Service Training Academy. The 1A section was completed on November 10. Testing will take place in November. If anyone has taken the new 1A and needs to test this section, contact NH Fire Academy to be placed on the list. FF 1B will start in early December and finish in early March.

Meadowood hopes to sponsor a FF II course in April—if there is enough interest in planning this course. If anyone is interested contact Bob or Win.

The training center is open to all fire departments to conduct training for their members. Contact Win or Bob for a schedule of times and dates available. No cost for use of the area—a minimal cost if materials are needed to complete your training.

Meadowood is available for outreach training to your department, as well as providing mutual aid as needed anywhere in the Southwestern Fire Mutual Aid Dispatch area.

VERMONT BASED EMS AGENCY INCORPORATES TECHNOLOGY INTO ITS MISSION

Technical Input by Mark Considine, NREMP, CCP, Chief of Emergency Medical Services, Rescue Inc.

Rescue Inc. based in Brattleboro, Vermont serves nine jurisdictions as part of its emergency medical services responsibility. Nestled in the southern Vermont and New Hampshire corridor, the area remains a major conduit to points in the tri-state region.

Quietly positioned in proximity to Interstate 91 is Rescue Inc. headquarters, a bustling EMS agency that according to northern New England standards handles a moderate call volume annually. A unique mix of a paid and volunteer contingent works together to provide state-of-the-art, paramedic-level care to Windham and Cheshire Counties. The agency answers nearly 4000 requests for service annually, and has incorporated significant technological advances into its armamentum to facilitate its service delivery model.

As of September 2000, the agency's clinical practice and operations committees formulated a regional cardiac care plan in conjunction with its operational medical director, John L. Carmody, MD, the emergency department committee at Brattleboro Memorial Hospital, and local cardiologist R. Mark Burke, MD. The plan expanded upon three critical elements: (a) proliferation of Medtronic LP 500 semi-automatic defibrillation capabilities in all nine jurisdictions, (b) incorporation of full range Medtronic LP 12 monitor defibrillators with the intrinsic ability to fax field-acquired 12-lead and ECG snapshots to local emergency departments, and (c) significant expansion upon its data collection capabilities via the Healthware Solutions EMS suite.

Multiple seamless levels of data mapping currently occur within the system to greatly expand upon continuous quality improvement activities. The crux of the program involves the Code Stat Suite V 4.0 software platform, the full spectrum of the Healthware Solutions EMS 2000 field reporting and data management suite, and a software bridge between the Medtronic defibrillators (LP 500 and LP 12) and the Healthware field module via a serial interface.

Gone are the days of ECG paste-ups. The current genera-

tion provides 8¹/₂ x 11 bubble jet generated ECG and data reporting profiles. The current clinical arena additionally incorporates the utilization of the events keys on the LP 12 and activation of trending modules which provides valuable enhancements to field providers and medical control at Rescue's receiving hospitals. Panasonic Toughbook, series CF 17 notebook computers have been positioned in the field to allow for data collection activities.

Digital PCS service as part of the United States Cellular network assists the agency in meeting its technological requirements. Several remote locations can be 45 minutes from the agency's resource hospital and still reliably an ECG signal can be transmitted to the emergency department. To meet its goal of successful AED saturation, Rescue Inc. has trained, grant funded, and facilitated in the deployment of units within its coverage zone. Currently fire department engine companies, rescue units, and in some locations police cruisers, have each strategically placed AEDs to address the 4-6 minute post collapse window, for addressing the chain of survival initiatives. While originally of a monophasic generation, in April of 2001, the agency commenced its conversion process to the adaptive biphasic defibrillator technology.

As a further supplement to its cardiac care program, Rescue Inc. coordinates a community-based training center, which works to expand upon public access defibrillation objectives. Nearly 1500 participants have completed CPR/AED and National Safety Council First Aid programs within the last year. This training mechanism has proved highly successful in the agency's recruitment and retention activities. Volunteers, the backbone of the agency, often start their careers at Rescue through enrollment in a training center program. Currently the agency is actively seeking volunteers as part of its expanded efforts. Information may be obtained by calling 802-257-7679 or at the agency's website www.rescueinc.org.

NEW DELIVERY



FIREFIGHTERS FROM FIVE TOWNS TRAIN WITH NEW LEMPSTER LADDER

Submitted by Chief Philip Tirrell

On October 20th, the Lempster Fire Department burned a house as part of a FF1B class that is being attended by personnel from Lempster, Unity, Goshen, Claremont and Harrisville. The ladder truck is a new replacement that was paid for by the New Hampshire Municipal Association. Lempster's old ladder was destroyed in a building collapse last winter and the town had a new-for-old replacement insurance policy. The original ladder was out of service when this house burned in April 2001. The new ladder truck is an American Lafrance Quint. It has a 75' aerial ladder, ground ladders, 200-gpm pump, 300-gallon tank, 1000' 4-inch hose, and a 10,000-watt generator with lights. The members of the fire department have been trained to operate the ladder by the American Lafrance factory representatives. The new Quint is a great asset to the mutual aid equipment available in our area.



I needed to grieve, so I wrote...

I wrote for the missing NYFD & PD members.

by Gillian Hurlburt FF, EMT, Walpole, NH Fire and EMS



*September 11th is a sunny day.
New York Fire Department shifts
were changing in the bay.
Stories from the night before were told,
when at 8:45 the fateful alarms rolled.
Company One doubled up on their crew.
Radios were loud, but details were few.
Smoke was rolling from the hundreds of floors.
People, confused, emerged from the doors.
Captain was yelling, "Get them out now."
Alarms 3, 4 and 5 arrived somehow.
"Get on the fire. We must knock it down."
They raced up the stairs, past people walking down.
Yelling to them "Get out as fast as you can."
Outside these people saw the damage and finally ran.
Command called for backup, and not to be deprived,
when more Fire Fighters, Medics, and Police arrived.
At 10:05 a terrible sound...
World Trade Center Two came crashing to the ground.
Lost are many we can not help.
While sirens of destroyed cruisers and fire trucks yelp.*

*To the Fire Fighters, EMTs and Police
Lost or Killed in NYC and DC:*

*Hours, days even weeks we'll look,
to equal in effort the risks you took.
I did not know even one of you,
but the ache in my heart and my tears are not few.
Heroes in uniform, many you were,
now heroes in heaven forever more.
Angels in waiting are often rare, but God was calling
and all of you were there.*



CLAREMONT, NH

CLAREMONT FIRE DEPARTMENT took delivery of a 2001 Emergency One HP75 Quint, with a 1500-gpm pump and 500-gal. water tank on July 31. It replaces a 1966 75' Snorkel platform and 1974 Mack pumper. The Quint was financed through E-One Leasing and is part of the fire department's apparatus replacement plan.



ROXBURY, NH

ROXBURY POLICE DEPARTMENT received a new vehicle this year. The old 1977 government-surplus pickup was retired. This 2000 Ford Explorer XLT was purchased at David Ford of Keene. Due to Roxbury having a small tax base, and not being able to afford a new vehicle, David Ford donated over half the cost of the vehicle to the town. This was a much needed vehicle since Roxbury previously had to transport prisoners in the front seat of the pickup. The new cruiser is fully equipped with a cage between front and back seats for security of the officers, a digital radio (acquired through a state grant), light bar, siren, radar, and a trunk organizer to hold paperwork, flares, tape measures, gloves, chains, lockout tools, etc.

NEW DELIVERIES



WEST DUMMERSTON, VT

WEST DUMMERSTON FIRE DEPARTMENT recently updated its 9M5 1985 Toyota pickup truck with a 1987 Chevy one-ton truck. The new Brush 1 has a flat bed installed by Lucky's Trailer Sales. A custom made aluminum tank holds 220 gallons of water with a prepiped 230-gpm portable pressure pump rear mounted on the bed. Two custom aluminum storage boxes hold hand tools, pack pumps and mop-up kits. The custom aluminum work was done by Brattleboro Roofing and Sheet Metal Company. The truck is also equipped with 1000' of 1 1/2" forestry hose, Class A foam, and a 125-gpm portable pump. Painting of the truck was done by George "Tom" Golden and the lettering and art work were done by Dennis Tier. This winter the department will add finishing touches.





RADIO NEWS

The FCC Creates a Radio Licensing Monster

by Leonard Goodnow

Note: This article contains important information regarding changes in the way the FCC processes and renews your department's radio license(s). Please review it carefully.

The FCC licensing procedure used to consist of a simple one-page form along with an appropriate licensing fee. They would process your application and send you a license back in the mail. When it was license renewal time, the FCC would send you a simple form that you would sign and mail back to them. Those days are long gone!

As time went by, the forms got longer and different forms were created for different types of applications. The FCC also relied more and more on outside frequency coordinators to check and assign the requested frequencies. The coordinators also made sure that the application forms were in order and contained all the necessary information before sending the applications along to the FCC for final approval.

The FCC also implemented tower registration with the FAA for antenna structures near airports or over two hundred feet in height. This means another form that must be filed along with an associated delay in processing of your application.

About a year ago, the FCC abruptly abandoned their paper system that they had been using for years and implemented a totally new computerized method that makes heavy use of the Internet. They also changed to the metric system to describe distances and elevations. All license applications for every radio service are now submitted on just one very lengthy and complex form. It is now virtually impossible for someone without an extensive technical knowledge of two-way radio to complete these forms.

The new licensing system is called The Universal Licensing System. The FCC did not gradually switch over

to the new system when it was introduced to work any bugs out of the system. Instead they completely dumped the paper system over night and started using the new system. The changeover was 100 percent with no chance of changing back to the old system if and when there were problems.

The results have been catastrophic to the licensing process. It initially ground to a virtual halt. Any applications that were in the licensing pipeline when the changeover was made were rejected and had to be resubmitted on the new forms. Changes to the new form were made on a regular basis and applications in the pipeline had to be modified to reflect these changes. The initial applications that were in the license processing pipeline when the system was changed over took more than two years for FCC approval. Even today, you can expect that it will take the frequency coordinator up to six months just to open your application and for the whole application process to take over a year.

LICENSE RENEWAL

The license renewal process has also changed. You are no longer sent a license renewal form from the FCC. You will only be notified that your license is about to expire. It is up to you to actually renew your license on the Internet. The opportunity to renew a license is a very tight 120-day window that runs from 90 days before its expiration date to 30 days past its expiration date. **After this time period, your license and call sign information is deleted from the old system and is gone forever. It is like your license never existed. You then must start from scratch and apply for a completely new license which will cost several hundred dollars in fees and will take over a year to obtain! Your existing call sign is also gone forever!** You will be assigned a new call sign with your new license. I cannot overemphasize the importance of making sure your license gets renewed in this window of time.

The licensing renewal on the Internet takes only a moment to perform once your account is properly set up. This, however, requires getting a password for your account from the FCC and registering all the call signs for your organization into the system. The process is much too lengthy to explain in this article. We, at the Mutual Aid Radio Shop, have been assisting member Mutual Aid organizations with their license renewals at no charge. We strongly recommend that you come to us just as soon as you are notified that your license is up for renewal. We will normally list the radio shop as your technical contact point so we will be notified by the FCC if there are any future technical questions regarding your license.

The radio shop can also perform the application process for any new licenses for your organization. However, we must charge for our time in doing so. It can take several hours for us to research and fill out the required forms. You will also have to pay for the frequency coordinator's fee which varies by the license complexity, but normally runs \$400 to \$500. The FCC does *not* charge municipalities fees for license applications or for license renewals.

To further complicate matters, there is at least one private company that monitors all the licenses in the FCC database and sends out notifications of their own. They tell you that they will renew your license for a fee of \$85. Their notification comes in an official looking form that outlines numerous penalties for operating without a license. They make things more confusing by sending these notifications out at least six months in advance of your license expiration date. This is well ahead of the 120-day renewal window. Your best bet is to drop these notifications in the trash and come to the radio shop. License renewals are free.

FCC LICENSE AUDIT NOTIFICATION

The FCC has also started an audit process of all their existing radio licenses. You may already have received this audit form recently. If you haven't, you will. Do not ignore or discard this form. This form is a verification for the FCC that your radio license is still active and that information on the license is still correct. Just fill out any requested information and send the form back to the FCC. If you do not understand anything on the form, bring it to us at the radio shop and we will help you. You have 60 days to complete the form and send it back to the FCC. **If you do not complete and send back the form, the FCC will assume that the license is no longer active and will cancel it! This means that you will have to completely apply from scratch for a new license!**

I hope this article is helpful to you in understanding what you are now up against when dealing with the FCC regarding your department's radio license application and renewal. Maybe someday it will be easy to do everything via the Internet. But for right now, the radio licensing process is very complex and confusing for all concerned.

Reminder about...

Drills and Mutual Aid Participation

by Joe Sangermano, Communication Specialist

Chiefs, training officers and anyone planning a drill that involves either multiple departments and/or the dispatch center should advise Mutual Aid. Many times in the past Mutual Aid has been requested to initiate and/or participate in drills with little or *no* notice. It is very hard to participate at a professional level when we don't know who is involved in, or the logistics of, the drill.

Details of the drill, including (but not limited to) OIC, date, time, location, departments/units involved, scenario, extent of dispatch involvement and a contact, should be forwarded at least 72 hours prior to the start of the drill. It is imperative that the person planning the drill or the chief in the host town notifies the chief officers of all other departments/units involved. Dispatch must be confident that all personnel being alerted, especially those requested to bring equipment, have been notified prior to the start of the drill. It is also important that dispatch be made aware of arrangements for coverage. During the drill, all units will be required to use an alternate frequency. If there is a need to contact dispatch, please use a dispatch frequency. Dispatch will attempt to participate as much as requested. However, due to the activity level, that many not always be possible. Normal Mutual Aid operations must take priority over drills.

Due to sun spots and unforeseen astrological events not everyone always gets 100% of the information. However, dispatch can only be as helpful as the information supplied to us. Forms outlining the information requested on drills of this nature are available at dispatch. The forms can also be faxed upon request. We are always available at dispatch to answer questions about any of these requests or the drill forms.

SOUTHWESTERN NEW HAMPSHIRE DISTRICT FIRE MUTUAL AID

MUTUAL AID recently took delivery of a new 2001 Ford Expedition from David Ford in Keene. The vehicle will be the chief's vehicle and also can be used as a command center for member towns. The vehicle is equipped with both high band and low band radios, both in the front of the vehicle and in the command center in the rear. The command center will be equipped with radios, portables and chargers, cell phone, laptop computer, digital camera AC converter, resource manuals, maps, dry eraser board, accountability board, first-aid supplies and other equipment. A special thanks goes to Whelen Engineering for donating and installing the light and siren package. The vehicle will be available to assist departments in major incidents. Special thanks also go to retired Keene Fire Department Captain Ronald Amadon who built the command center, Mac Mackenzie for doing the lettering, and Dale and Lennie from the Radio Shop for an excellent job installing the radio equipment. The 1995 Ford Bronco is now the Radio Shop's vehicle.

NEW DELIVERY



Welcome to the Cheshire County Sheriff's Office

Text and Photos by Deputy Trevor Croteau



The Cheshire County Sheriff's Office is located at the Superior Court House on Court Street in Keene. Sheriff Richard Foote has made many new changes at the Sheriff's Office. Renovations have been taking place since 1999 and you now enter the Sheriff's Office through the main entrance of the court house on Winter Street. There is a new main office for the office personnel that provides more security than the old office, in that it has a glass partition and Kevlar wall between office personnel and the public. There are two State Police On-Line Telecommunications Systems (SPOTS) terminals located in the office for assisting local police departments on motor vehicle checks and doing criminal record





checks for investigations. All personnel of the Sheriff's Department are certified operators or are in training. Sheriff dispatchers work Thursdays, Fridays and Saturdays from 1600 to 2400 hours running motor vehicle checks for local police on traffic stops. There are two other computers for doing civil process, billing and administration. A new computer system by Information Management Corporation (IMC) was installed that includes both criminal and civil programs for doing reports, processing arrests and setting up civil process paperwork. The office personnel include Marty Smith and Keith Naylor.

Lt. Karen Hanson has new office space for handling administrative duties, extraditions, and warrants. There are currently 199 people nationwide wanted by the Cheshire County Sheriff's Office. A new squad room was constructed for the deputies to do their paperwork and computer work, and to make phone calls. There is a SPOTS terminal and a computer for reports and e-mail. The deputies include Sgt. James Savory, Sgt. Gerard Bernier, Deputies Trevor Croteau, Jeffrey Searles, Caleb Dodson, Peter Bowers and Michael Gorecki. The deputies' responsibilities are serving civil process, transporting prisoners,



conducting investigations, enforcement of traffic laws and assisting police agencies in any way possible. We generally handle the investigations at the county jail, which most recently includes a large drug investigation. Sgt. Michael Miles is a supervisor for the New Hampshire Drug Task Force in Cheshire County. Sgt. Miles' duties are strictly with the Drug Task Force.

A new room has been designed for easier processing. There are two cells for holding prisoners before their court hearings or their transports to the jail. There are plans in the future to add an additional cell, to relieve overcrowding when court is in session. There are security monitors located in the squad room for monitoring the prisoners in cells, the processing room, rear door and front office. They are monitored by a deputy or a bailiff.

The fleet of vehicles are all 2000 or newer models and are fully equipped police interceptors, including a transport van. Two of the units are radar equipped. All eight vehicles have Motorola Astro digital radios. The deputies chose a new graphics design when the fleet was updated.

The transporting of prisoners continues to rise. There has been a 10% increase yearly in transports since 1997. The service of civil process has increased nearly 25% since 1998. On average, 300 papers are served per month in the 23 towns of Cheshire County.

The Sheriff's Department does investigations when requested by an outside agency. We try to let the towns handle their own unless they need our assistance, or we are called upon by the county administration. Generally, investigations deal with offenses at the county jail or nursing home.

The Sheriff's Department helps with fund-raising for Special Olympics New Hampshire, sponsoring the Sheriff's Department 4th Annual 5K Road Race this October 27, and being involved in the Law Enforcement Torch Run. We also sponsor 55 Alive programs in the county for refreshing people's memories with safe-driving ideas. Sheriff Foote also participates in the Jail and Bail.

The Cheshire County Sheriff's Department will continue to evolve with new technology and training to keep up to date on today's ever-changing law enforcement world. Please feel free to stop by the Sheriff's Office for a tour or for any assistance we may be able to provide.



Portland Street, Keene, NH November 18, 2001



At 16:54 hours on Sunday, November 18, Keene firefighters responded to a reported building fire at an apartment building at 42 Portland Street in Keene. Upon arrival, Captain Art Johnson reported fire through the roof and called for a second alarm. Crews from West Station and Central Station made an interior attack which kept the fire to the back third of the house. There was heavy fire damage to one-third of the house, and extensive heat and smoke damage to the upper floors and to the front of the house. Deputy Chief Steven Goldsmith declared the fire under control within an hour. The thermal imaging camera was used to check for extension within the ceilings, walls and upper floor area. Marlborough, NH, and Brattleboro, VT, covered Central Station during the incident.



ICE RESCUE TECHNICIAN COURSES CONDUCTED FOR AREA FIRE AND RESCUE DEPARTMENTS BY LIFESAVING RESOURCES

For three consecutive years, Lifesaving Resources, a national aquatics safety and water rescue training and consulting company, has been conducting Ice Rescue Technician courses for public safety and rescue agencies throughout New England, New York and New Jersey. According to Gerry Dworkin, a professional aquatics safety and water rescue consultant for Lifesaving Resources, "During the past three years, we've trained and certified over 400 fire, rescue, EMS, and law enforcement personnel in our Ice Rescue Technician course."

The Lifesaving Resources' Ice Rescue Technician course is a one-day, comprehensive eight-hour course which includes three hours of classroom sessions and five hours of practical sessions on the ice and in the water. Each course participant is required to wear a cold water/ice rescue or dry suit during the practical evolutions as they continuously rotate through the practical evolutions as a primary rescuer, a secondary rescuer, a victim, and a line tender. Students are grouped into five-person engine companies that operate as companies throughout their participation in the 14 practical evolutions.



In addition to the courses conducted throughout the U.S., Lifesaving Resources sponsors a series of three courses each year in Harrisville, NH. According to Dworkin, "Our site in Harrisville is ideal for this training. Our lake typically has a 30" base of solid ice throughout the winter, with an open channel of water running through it. This provides us with the opportunity to conduct our evolutions safely on the ice, while placing students in the water in a controlled environment." The 2002 series of courses includes:

- Saturday, January 19
- Saturday, February 16
- Saturday, March 16

The courses are hosted by the Harrisville, New Hampshire Fire Department and are conducted from 08:00 hours to 17:30 hours. The fee is \$125 per person which includes the comprehensive course guidebook, lunch and,



upon successful completion of the course, a Course Completion Certificate and insignia. Cold water/ice rescue suits are also available for a rental fee of \$50 per day.

During the 2001 series, Public Safety and Rescue personnel participated in these courses representing 38 agencies from New Hampshire (16 departments), Vermont (four departments), Maine (seven departments), Connecticut (four departments), Massachusetts (four departments), and New Jersey (three departments).

In addition to the Ice Rescue Technician course, Lifesaving Resources also conducts a series of Water Rescue Technician Courses and Professional Aquatics Safety Seminars throughout the United States. Each fall, they also conduct an eight-hour Hypothermia, Cold Weather and Cold Water Emergencies seminar. Information on all these programs is available within the Educational Programs Section of their extensive web site at www.lifesaving.com.

Gerry Dworkin also consults regularly as an expert witness in drowning and aquatic injury litigation throughout the United States. Lifesaving Resources also evaluates, designs, manufactures and distributes select lines of water rescue, ice rescue, EMS, and technical rescue equipment which is available through their on-line catalog.



NEXT ISSUE

FEBRUARY, 2002

THANKS! to all who contributed to this issue of *The Trumpet*. To those of you still thinking about sending something—all we need are some notes and your name and phone number. Just supply us with the basic information—we'll be happy to write and/or edit your articles. Of course, we delightfully accept full articles if you're so inclined. Don't forget the pictures or other artwork. They really brighten up the stories.

NOTE! Please, clearly print people's/manufacturers' names and other unique details so we don't misread your handwriting. Thanks.

Here are some ideas for items/articles/photos to submit for publication:

- Historical stories/photos
- Successful and unusual rescues
- Spectacular or difficult fires/accidents
- Training
- Outstanding personnel
- Fund-raising events
- New equipment and/or facilities
- Reports from conventions, etc.
- Police articles, promotions, pictures, etc.
- Equipment/tools, etc. to sell or swap
- Anything of interest to the EMS/fire/police/rescue community.

We are also looking for people interested in writing regular feature columns. Please volunteer! Or just call and tell us what you'd like to see.

DEADLINE
FOR FEBRUARY ISSUE
January 18, 2002

**THANKS TO ALL THOSE
WHO HAVE SENT ARTICLES!**

Please SEND ARTICLES & PHOTOS* to:
Sue Newell / Delta Graphics
3 Old Chesterfield Road
Winchester, NH 03470

or call 603-239-6104, or fax 603-239-6215,
or email to [new address deltagraphics@webryders.net](mailto:newaddress.deltagraphics@webryders.net)

ELECTRONIC SUBMISSIONS—PLEASE READ:

Please paste emailed articles into the body of the mail to avoid software compatibility problems. Please send photos in .jpg format at highest camera resolution. Thanks!

*All photos will be treated with utmost care and returned in original condition. If you have photos of historical value, we will gladly arrange for hand-to-hand transfers.

MOVING UP & MOVING ON

Promotions, Appointments, Retirements, etc.

AWARD

- **Sean Cavanaugh**, Swanzey PD
New Hampshire Police Officer of the Year

PROMOTIONS

- **Michael Sebor**, Sergeant, Rindge PD
- **Rick Nelson**, Sergeant, Peterborough PD

APPOINTMENTS

- **Wayne Gallagher**, Chief, Hinsdale PD
- **Shaun Sloan**, to Firefighter, Brattleboro FD
- **Chuck Keir III**, to Firefighter, Brattleboro FD
- **Michael Gorecki**, to Cheshire County Sheriff's Dept.

RETIREMENTS

- **Alexander Matson, Jr.**, Captain, Keene FD
- **Gerald Bernier**, Cheshire County Sheriff's Dept.
- **Chris Berg**, Lieutenant, NH Fish & Game
- **Michael Gorecki**, NH State Police
- **Richard Guthrie**, Chief, Brattleboro PD

RESIGNATIONS

- **Mark Snow**, Firefighter, Brattleboro FD
- **Frank Howard**, Firefighter, Brattleboro FD



Story on page 1

Anne & Stitches
CUSTOM EMBROIDERY

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A Tribute to

One of Our Best

by Chief Robert Pelio, Jaffrey Police Department

Rindge, NH—LORI A. COFFIN, 42, of Route 119, Rindge, died Monday, August 20, 2001 at the Cheshire Medical Center in Keene following a brief but courageous battle with cancer. Lori was born on April 26, 1959 in Gardner, Massachusetts and was the daughter of the late Leslie (Bill) and Lucille (Allain) Coffin. She was a member of the class of 1977 at Conant High School in Jaffrey, and has been a lifelong resident of Rindge.

She was the only child of a career police officer, so it was not surprising that Lori made law enforcement her work. At age 12, she was already typing up complaints and filing paperwork for her father, who was the Rindge Police Chief and a 31-year veteran of the Rindge Police Department. Before the Town of Rindge had a police station, Lori was answering the radio calls at her home.

After her father's death in 1978, Lori worked for Interim Chief Bill O'Neill and then for David Collum when he became chief, while also working as a part-time dispatcher for the Jaffrey Police Department. From 1982 to 1989, Lori worked full time at the Peterborough Police Department and became a certified part-time police officer. From 1990 to 1992, she worked as a part-time patrol officer in Greenfield, NH. In 1992 she went to work full time as the Jaffrey police dispatcher and office manager, the job she still held when she died. Lori had also been working as a part-time administrative assistant at the Rindge Police Department under the new leadership of Chief Joseph Collins. Lori enjoyed police work; she felt it was the best form of community service. She also readily admitted that she liked the excitement. Lori really liked people, so it was natural for her to want to help people. It was that sense of community service and desire to help others that led her to become a certified firefighter in Rindge. She joined the fire department in 1985 and worked the radio until graduating from fire school at the top of her class. She was an on-call firefighter for eight years. While she was in the fire department, she became one of the advisors of the Public Safety Explorer Post #308 in Rindge.

Lori's latest interest had been auto racing. Since May of 1997, many of Lori's weekends were spent working with her cousin, Randy MacDonald who drives the #72 EM Chevrolet in the NASCAR Craftsman Truck Series. She would travel to various racetracks around the United States doing anything from changing tires to recording lap times. More locally, Lori was active with the Herb Drugg Racing Team out of Troy, New Hampshire. In her spare time, Lori loved to cook and create wedding cakes for friends. She also enjoyed cross-stitching and reading, and especially learning about local history. Lori had belonged to police associations and police dispatcher associations across the United State. She was a member of the Jaffrey Bible Church.

Lori is survived by aunts, uncles, cousins and many very close friends. Calling hours were held on Thursday, August 23, 2001 from 6:00 P.M. to 9:00 P.M. at the Cournoyer Funeral Home and Cremation Center, 33 River Street (Route 202), Jaffrey, New Hampshire.

Funeral services were held on Friday, August 24, 2001 at 10:00 A.M. at the Jaffrey Bible Church, Turnpike Road (Route 124), Jaffrey. Reverend William Rodgers, Pastor, officiated. Burial followed at Hillside Cemetery on Goddard Road in Rindge, New Hampshire. Memorial contributions may be made in Lori's name to the Jaffrey-Rindge VFW Memorial Ambulance, PO Box 107, Jaffrey, NH 03452, or to the Jaffrey Police Association, 26 Main Street, Jaffrey, NH 03452, or to the Make-A-Wish Foundation of NH, 1492 Elm Street, Manchester, NH 03101-1348.

The Lempster Fire Department Offers to Sell a 1972 International Model 2010 Tanker Truck

The vehicle has a 549 V8 gasoline engine and a 5-speed manual transmission. It has an older vintage rectangular steel tank that holds approximately 2000 gallons. There will be no fire equipment sold with the truck. The truck is in good condition and is currently in service as a fire department tanker.

Please send bids to:

The Selectmen
PO Box 33
Lempster, NH 03605

Bids must be received no later than January 22, 2002. The envelope should be clearly marked "Truck Bid." Bids will be opened at a public meeting on January 23, 2002 at 1930 hours.

The truck may be looked at by contacting Chief Tirrell at 603-863-6213 or by contacting the Town Office at 603-863-3213.

The Selectman will have the right to reject any or all bids and accept the bid in the best interest of the town.

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Lost But Never Forgotten



September 11, 2001





by Bonnie Johnson

Supervisor's Corner

The Mutual Aid dispatch center has recently undergone an update on the console equipment. Our radio technicians have installed a Motorola Centracom Elite console with four positions. This is a computer-driven, Windows-based console and has replaced our Centracom II console, which was about 10 years old. But with improvement comes a learning curve. The comfortable ease with which we manipulated the old console is gone. We are finding ourselves groping for the correct buttons and having to double-check and triple-check ourselves to make sure that the right tones go out and that the correct antenna sites are used. It is getting better and easier every day. Hopefully, we will soon be able to install software that would give us touch-screen capability. That should make the process easier and faster. Please have patience with us.

Several times in the last few months, departments have set up and run large-scale MCI drills involving several departments. Obviously, we recognize the need for and support any training. However, we do need to know (in advance) what the plan is, who will be participating, and to what degree you will need our assistance. Please see the separate article on drills (p. 7) for specific information about what we need to help make your drill successful.

We have recently hired and will soon begin training four new people as part-time dispatchers. They are Michael Bailey, Penny Curtis, Ed Olson, and Abe Wilson, all of Keene. We welcome them to our team and are looking forward to having them on board.

Training for our present staff continues. Phil Tirrell has completed the Supervisors' Academy I and will attend Academy II at the end of November. Paul Szoc recently attended the Supervisors' Academy III. Primex (formerly NH Compensation Funds) presented all of these. Seven of our full-time personnel will be attending PowerPhone courses on Stress Identification and Management, Suicide Intervention, and Law Enforcement Dispatch before the end of the year. Finally, all of the full-time communications specialists are working on the 40-hour APCO Basic Telecommunicator course which will lead them to APCO certification upon successful completion.

The initial round of our regional training programs has been completed with over 450 personnel attending at least one of the sessions that were held throughout the system. If you would like a presentation to your department, please contact me.

On October 17, Paul Szoc, Bonnie Johnson, and Phil Tirrell did a presentation about our mutual aid system and communications systems at the Annual Convention of the Atlantic Chapter of APCO (Association of Public-Safety Communications Officers) which was held in Marlborough, Massachusetts. This was well received and several people expressed some envy in the fact that we were able to operate a regional dispatch center successfully. They had apparently tried to sell the idea to their local areas without success. While we were at the conference, we were able to look at various new products that are on the market and attended a seminar on New York City's 911 system and their disaster planning, and heard an excellent presentation by the fire chief from Nassau County, Long Island, New York. He described his department's mutual aid involvement with the World Trade Center event with much personal experience and insight.

I would like to wish everyone a joyous holiday season and a happy and safe new year.



The Last Response

In

Memoriam



Since the last issue, the following members have passed on. May they rest in peace.

LORI A. COFFIN
Dispatcher & Office Manager
Jaffrey Police Department

ED DAHLIN
Life Member
NewBrook Fire Department

PHILLIP DAVIS
Retired Assistant Chief
West Dummerston Fire Department

ANDRE DUHAIME
Whitingham Fire & Ambulance Department

MAURICE FAIRBANK
Walpole Fire Department

HAROLD FROST
Retired Chief
Putney Fire Department
Past Director
SWNH District Fire Mutual Aid System

ROLAND KNIGHT
Harrisville Fire Department

BRUCE MASON
Captain & Former Assistant Chief
NewBrook Fire Department

WILLIAM MEADE
Swanzy Fire Department, East Company

JEAN SAVORY
Bail Commissioner & Retired Clerk of Courts

CLIFFORD J. STONE
Retired Chief & Life Member
Unity Fire Department

Southwestern New Hampshire District Fire Mutual Aid System

BOARD OF DIRECTORS

Listed below are the names, addresses and telephone numbers of the Board of Directors as it is now constituted for 2000-2001. Telephone numbers are provided to afford member departments a "DIRECT LINK" with your System representatives.

David Hannum, , President

Putney Fire District
Route 4, Box 1100 • Putney, VT 05346
802-387-4674 (H)

Captain John Manning, Treasurer

Marlborough Fire Department
PO Box 442 • Marlborough, NH 03455
603-357-6510 (W) 603-876-3904 (H)

Chief Richard Busick

Troy Police Department
P.O. Box 597 • Troy, NH 03465
603-242-7992 (W)

Captain Larry Daley

Peru Fire Department
PO Box 216 • Peru, VT 05152
802-824-3998 (H)

Chief John A. Mulhall

West Dover Fire Department
PO Box 561 • West Dover, VT 05356
802-464-3333, x4390 (W) 802-348-7963 (H)

Representative Edwin O. Smith

PO Box 26 • Hinsdale, NH 03451
603-336-7223 (W) 603-256-6133 (H)
E-mail: eos@together.net

Sheriff Richard Foote

Cheshire County Sheriff's Department
12 Court Street • Keene, NH 03431
603-352-4238 (W) 603-352-0991 (H)

Chief William Weston, Vice President

Bellows Falls Fire Department
170 Rockingham Street • Bellows Falls, VT 05101
802-463-4343 (W)

Chief Stephen Black, Secretary

Peterborough Fire Department
16 Summer Street • Peterborough, NH 03458
603-924-8090 (W) 603-924-3651 (H)

Captain Dean Tasker

Langdon Fire Department
Ball Hill Road • Langdon, NH 03602
603-756-3311 (W) 603-835-6827 (H)

Chief Lee Dunham

Swanzey Fire Department
119 Sawyers Crossing Road • Swanzey, NH 03446
603-358-6455 (W) 603-352-4184 (H)

Chief Robert Johnson

Hinsdale Fire Department
PO Box 13 • Hinsdale, NH 03451
603-336-5714 (W) 603-336-7461 (H)

Commissioner Peter Davis

County of Cheshire
38 Woodbury Hill Road • Jaffrey, NH 03452
603-532-6233 (H)

Chief Paul A. Zsoc, Coordinator

32 Vernon Street, PO Box 443 • Keene, NH 03431
603-352-1291 (W) 603-352-8768 (H)
E-mail: pszoc@ci.keene.nh.us

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